



## Jas Oceania Covid-19 Update

To our valued customers,

I am sure that you are aware of the Victorian government decision to move to COVID-19 Level 4 restrictions in metropolitan Melbourne and Level 3 for the remainder of Victoria.

In line with Level 4 requirements, our metropolitan Melbourne stores (listed below) will move to call & Collect and delivery only, effective 23.59pm Wednesday 5th of August 2020. These stores will be closed for front counter pick up and you will have to call the site for delivery or pick outside off site. We have been operating like this for the past couple of weeks.

### Melbourne Stores:

Bayswater  
Dandenong  
Tullamarine

### For our Interstate Customers and Branches

Our Melbourne Distribution Centre will remain open for deliveries whilst operating under Level 4 restriction requirements with a COVID Safe Plan in place. Distribution Centre hours will remain unchanged. To continue to do our part and slow the spread of the COVID-19 virus, we are taking precautions to avoid close contact – deliveries will continue to be made using our contactless processes. Distribution Centre will continue to replenish the Jas network Nationwide. They may be some delays as we are working with at 2/3 work force capacity.

We are here for you in these uncertain times. Jas Oceania will continue serving the needs of customers while considering the safety of you, our people and community at large. We will continue to update you through email or notices on our website.

I appreciate this is a particularly challenging time I would like to thank you for your ongoing support. Please feel free to reach out to me personally if there is anything you would like to discuss.

My Mobile Number is 0409 418 343  
Email [gbonney@jasoceania.com.au](mailto:gbonney@jasoceania.com.au)

Regards,  
**Graham Bonney**  
General Manager Jas Oceania



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