



Dear Customer

For more than 15 years Jas Oceania has faced many challenges and through that process we have always tried to “treat every customer like they are our only customer”

This value guides us as we face the challenge of operating under very difficult circumstance due to (COVID-19).

During the COVID-19 outbreak, our focus is on the safety and well-being of our employees and customers.

Jas Oceania has implemented a number of actions throughout March and this will continue until the danger has passed of infection. This is to protect both employees and customers.

**Sales Representatives** – All Jas Oceania Sales Representatives have now come off the road.

**Jas Oceania Supply Chain** – Currently stock is still flowing from our suppliers and to the Jas Branch Network.

**Delivery Service** – We are currently using our own staff to perform deliveries and will continue to provide this service where practical.

**Risk Management and the Jas Oceania Branch Network** – Currently many head office staff are working from home and we have split the warehouse staff into two shifts. Currently both the Tullamarine and Brisbane distribution centres can cover for each other in case one has to close. All Branches are open for business to service the Automotive Electrical Market. This will continue as long as the relevant Health Authorities deem it safe and of course we will follow all Federal and State Government guidance on trading.

**COVID -19 Coronavirus Precautions** - All Branches have been supplied with hand Sanitiser’s and cleaning products. Branches are wiping down all high volume areas several times a day. You will see posters up at all Company sites explaining COVID-19 precautions.

**eJAS** – Online ordering

We encourage all customers to order on line using <https://jasoceania.com.au/login>.

If you don’t have an eJAS account the registration form is online we will get you set up ASAP and when you order online its fast tracked to despatch !

To all Jas Oceania customers, I wish to thank you for your support over the years.

This is an unprecedented challenge to the Automotive Electrical Industry, the wonderful Country we live in and the World.

If any customer has any questions, please don’t hesitate to contact me.

My Mobile Number is 0409 418 343  
Email [gbonney@jasoceania.com.au](mailto:gbonney@jasoceania.com.au)

Regards,  
**Graham Bonney**  
General Manager Jas Oceania



**Ordering made EASY with**  
[www.jasoceania.com.au](http://www.jasoceania.com.au)

