

Product Safety Recall



Tow-Pro Elite
EBRH-ACCV2

REDARC Electronics is issuing a product recall on its Tow-Pro EliteV2 electric trailer brake controller sold and installed between the 1st September 2018 to the 18th January 2019 that fall within a specific serial number range through various Auto Electricians, 4WD stores, online retailers and other retailers.

Defect - Where the installation has not been carried out in accordance with the product manual using dedicated wiring from a single battery supply, there is potential at any time for no trailer brake output indicated by a flashing yellow/red warning lamp.

Hazard - When towing the braking distance of the tow vehicle and trailer may be increased.

What to do - Consumers should immediately verify if the serial number of their installed product matches with a serial number of affected parts found on the REDARC website (www.redarc.com.au/recall-notice). If a consumer is affected they should either go back to their installer to seek free repair or call REDARC Electronics Technical Support line to receive details on a dealer network to arrange a free repair.

Contact Details - You can contact your place of purchase or REDARC Electronics by phoning 1800 733 272 or 08 8322 4848, 8am - 5:30pm Mon - Fri (ACDST), via email at service@redarc.com.au or visit www.redarc.com.au/recall-notice

See www.recalls.gov.au for
Australian Product Recall Information